

QUALITY POLICY

The General Management of C.B.Ferrari considers it a priority to monitor and control any technical, organizational and human factors that may affect the quality of the products and services provided to Customers, in terms of performance, reliability, safety, timeliness and punctuality.

A careful analysis of business processes together with a risk-based thinking approach are deemed as essential tools for achieving corporate purposes, in particular the following objectives:

- to provide the Customer with products and services meeting its requirements;
- to meet schedules and deadlines;
- to comply with mandatory laws and regulations;
- to ensure the utmost professionalism and competence of its employees;
- to use tools, equipment and environments suitable for performing services;
- to improve the internal organization, with particular regard to the service performance process;
- to involve reliable suppliers and create a lasting co-operation relationship with them;
- to provide full support to Customers in resolving all possible problems;
- to seize the possible opportunities for improvement, in terms of human resources, infrastructures, new markets, and internal organization;
- to evaluate the possible risks related to work activities in order to prevent and avoid them.

These objectives are monitored not only through a system of financial and process indicators, but also through continuous monitoring of the context in which the Company operates, the understanding of both expectations and stakeholders' interests, the analysis of risks and opportunities as well as a careful application of corporate procedures.

In order to verify the adequacy, effectiveness and continuous improvement of the Company Quality System with respect to the established objectives, the Quality Management Service schedules and performs inspection visits, the results of which are recorded and submitted to the managers responsible for the areas concerned so as to:

- identify the causes determining any non-conformities;
- establish the appropriate corrective actions;
- plan the implementation of such corrective actions;
- check the implementation of such corrective actions;
- plan any improvement proposals;
- identify and acquire resources and equipment deemed as necessary to obtain the required quality;
- verify if any staff training is required.

C.B.Ferrari

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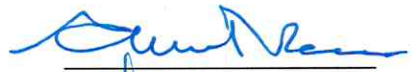
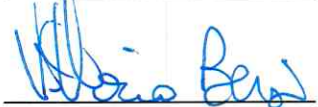
The Management undertakes therefore to:

- ensure that the aforementioned policy is disclosed to and known by the appropriate levels of the organization;
- formalize and disclose corporate objectives on an annual basis;
- periodically check the correct application of the Quality System and its compliance with corporate objectives;
- keep the organization efficient by providing qualified means and personnel;
- pursue the continuous improvement of the effectiveness of the Quality Management System.

The quality policy as described above is to be fulfilled in full compliance with the regulations in force.

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The General Management

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